

Mr. William F. Caton Acting Secretary Federal Communications Commission Room 222 1919 M Street, N.W. Washington, DC 20554 MAR - 4 1996

FEDERAL CONCERNETARY SION

Reference:

Additional Comments in Wireless Enhanced 9-1-1 Rulemaking Proceeding

Regarding "Consensus Agreement" Between Wireless Industry Representatives

and Public Safety Groups; CC Docket NO. 94-102; RM-8143

Dear Mr. Caton:

DOCKET FILE COPY ORIGINAL

Transmitted herewith for filing are an original and five copies of Concepts To Operations, Inc. (CTO) comments regarding the above referenced proceeding. Please contact me if you have any questions about this filing.

Sincerely.

Alejandro A Calderón

President

No. of Copies rec'd

# Before the FEDERAL COMMUNICATIONS COMMISSIONMAR - 4 1996 Washington, D.C. 20554 FOERAL COMMUNICATIONS COMMISSIONMAR - 4 1996 Washington, D.C. 20554 FOERAL COMMUNICATIONS COMMISSIONMAR - 4 1996 OFFICE OF COMMISSION - 4 1996 OFFICE OF COMMISSIONMAR -

#### I. INTRODUCTION

Concepts To Operations, Inc. submits the following comments regarding the subject Notice of Proposed Rule Making regarding revision of the Commission's rules to ensure compatibility with enhanced 9-1-1 emergency calling services. In this proceeding, the Commission has sought to ensure that the public is able to adequately reach and obtain service from emergency police/fire/medical responders when calling from PBX equipment or a wireless telephone device. On February 13, 1996, CTIA, NENA, APCO, and NASNA jointly filed a Consensus Agreement, urging the Commission to adopt their agreement regarding wireless devices in this proceeding. In response to this Consensus Agreement, the Commission seeks additional comments.

#### II. COMMENTS

Concepts To Operations, Inc. supports the Consensus Agreement in principal, however, believes that certain factors should be addressed and/or clarified.

# Automatic Number Identification (ANI) and Automatic Location Information (ALI)

1. In the footnote #1, to the Comment regarding the Wireless Industry moving the "Phase I" E-9-1-1, CTIA believes 18 months from the FCC's Adoption of rules "is a realistic time frame for implementation of Phase I." The Public Safety Communicators (PSCs) "prefer the 12 months suggested in the Notice of Proposed Rulemaking."

CTO supports the PSCs position that 12 months is the time frame in which the Wireless Industry should be required to move to "Phase I" E-9-1-1 service.

2. Paragraph 3. states: "The Wireless Industry will achieve, during new Phase II -- no longer than 5 years from the FCC's adoption of rules -- the ability to locate, in latitude and longitude, a wireless caller within 125 meters Root Mean Square (RMS).

The meaning of "will achieve, during Phase II -- no longer than 5 years..." should be clarified to be clear that the Wireless Industry must have <u>functioning</u> systems in place within 5 years, which systems are providing wireless caller location, in latitude and longitude, within 125 meters RMS, to the appropriate local PSAPs.

3. The Consensus Agreement does not address the need for obtaining location information on moving vehicles or persons utilizing a wireless telephone devise to call an E-9-1-1 PSAP.
Such a requirement is an absolute need for Public Safety personnel. A wireless ALI system

should be capable of providing continuous latitude/longitude information as a caller transverses an area. This need could result from a call from a woman being stalked in her vehicle, a motorist following a drunk driver, or a person on foot following a crime suspect and attempting to report the suspect's location. In any of these situations, it is easy for a person the become disoriented and unable to provide their exact location verbally over their telephone. Public Safety personnel would need to have current, progressive data on the caller's location in order to provide appropriate assistance.

Concepts To Operations, Inc. requests that the FCC address this issue in the Final Report and Order on this matter.

#### Selected Additional Issues

Equipment labeling (paragraph 55). E-9-1-1 Service is not currently available in every location within the Country. Unless the Wireless Industry will make ANI and ALI information available to all PSAPS, even those which do not currently have E-9-1-1 systems in place, equipment labeling, as suggested by the FCC in paragraph 55 of the NPRM, would be recommended. It would be unfair to allow a wireless telephone user to have a false sense of security, believing that he or she could be automatically located if they called 9-1-1 in an emergency. Although the Wireless Agreement states that the Wireless Industry will "work on methods and language for customer education that would not depend on equipment labeling," it is CTO's position that labeling is necessary and important. Since a very large

number of cellular telephones are already in use by the general public, it is important to

follow through with the other methods of customer education proposed by the Wireless

Industry in addition to, rather than in lieu of, product labeling.

Again, Concepts To Operations, Inc. (CTO) agrees in principle with the Consensus

Agreement between the Wireless Industry and Public Safety Communicators, however, strongly

urges the FCC to consider the issues addressed above in the development of its Final Report and

Order.

Respectfully submitted,

**CONCEPTS TO OPERATIONS, INC. (CTO)** 

By:

Alejandro A. Calderón

President

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Dated: March 4, 1996

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#### **CERTIFICATE OF SERVICE**

I hereby certify that on this first day of March, 1996, I served a copy of the foregoing Supplemental Comments, regarding the Consensus Agreement between the Wireless Industry and Public Safety Groups in CC Docket No. 94-102, on each of the following persons by placing a copy in the United States Mail, first-class postage prepaid:

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